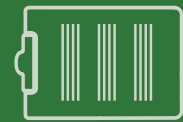


e-TB Manager User Satisfaction Survey

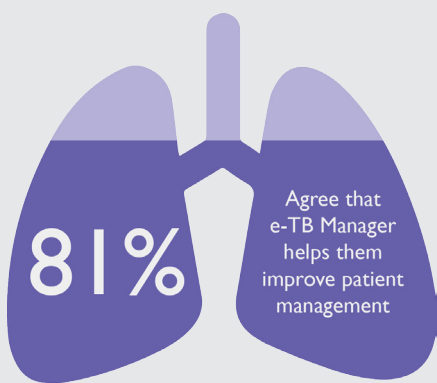
Results from Four Continents

e-TB Manager, a web-based tool, enables decision-makers to monitor in real time the status of TB treatment and flow of medicines by integrating data across key aspects of TB control (presumptive cases, patients, medicines, laboratory testing, diagnoses, treatments, and outcomes). e-TB Manager has been adopted by national TB programs in 10 countries.



Beginning September 2015, the USAID SIAPS Program conducted an online 18-point anonymous user satisfaction survey covering over 2,000 users in 9 countries. Users include nurses, doctors, lab technicians, statisticians, and health workers.

Key results: What do users think of e-TB Manager?



Treating Tuberculosis

Treating MDR-TB often takes approximately 2 years and is complex, involving numerous medications. Keeping track of patients' adherence, their treatment history, and laboratory exam results through mounds of paperwork can be cumbersome. **Because e-TB Manager integrates all types of data into one platform, procedures are simpler and faster, thereby improving results and productivity.**



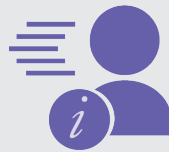
75%

Agree that they have the capacity to use all of e-TB Manager's features



80%

Find e-TB Manager to be reliable



70%

Say e-TB Manager helps them enter and find information quickly



68%

Agree that the productivity in their workplaces has improved



77%

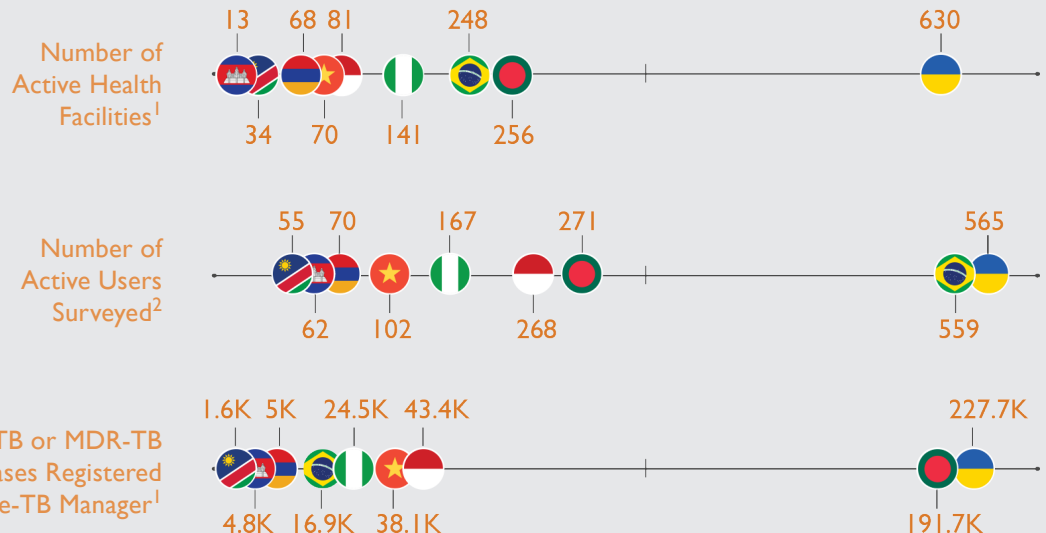
Respond that they find the information needed for case management



77%

Are satisfied with e-TB Manager

Countries that participated



1,753 survey responses were received, of which:



How did they respond?

Powered by SurveyGizmo

85.3% Computer



12.7% Mobile

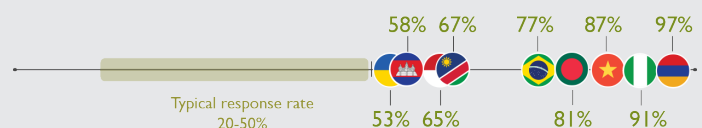


2% Tablet



76%

The average response rate among nine countries



¹Data as of July 4, 2016.

²At the time of the survey in the given country

Conclusion

e-TB Manager significantly contributes to patient management and improved workplace productivity. A vast majority of users are satisfied with e-TB Manager and find it reliable.

Konduri, Niranjan. do valle Bastos, Luis Gustavo. Sawyer, Kelly. e-TB Manager User Satisfaction Survey: Results from Four Continents. July 2016. USAID SIAPS Program. Management Sciences for Health (MSH), Arlington, VA. Designed by Mia Roca Alcover, MSH.

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